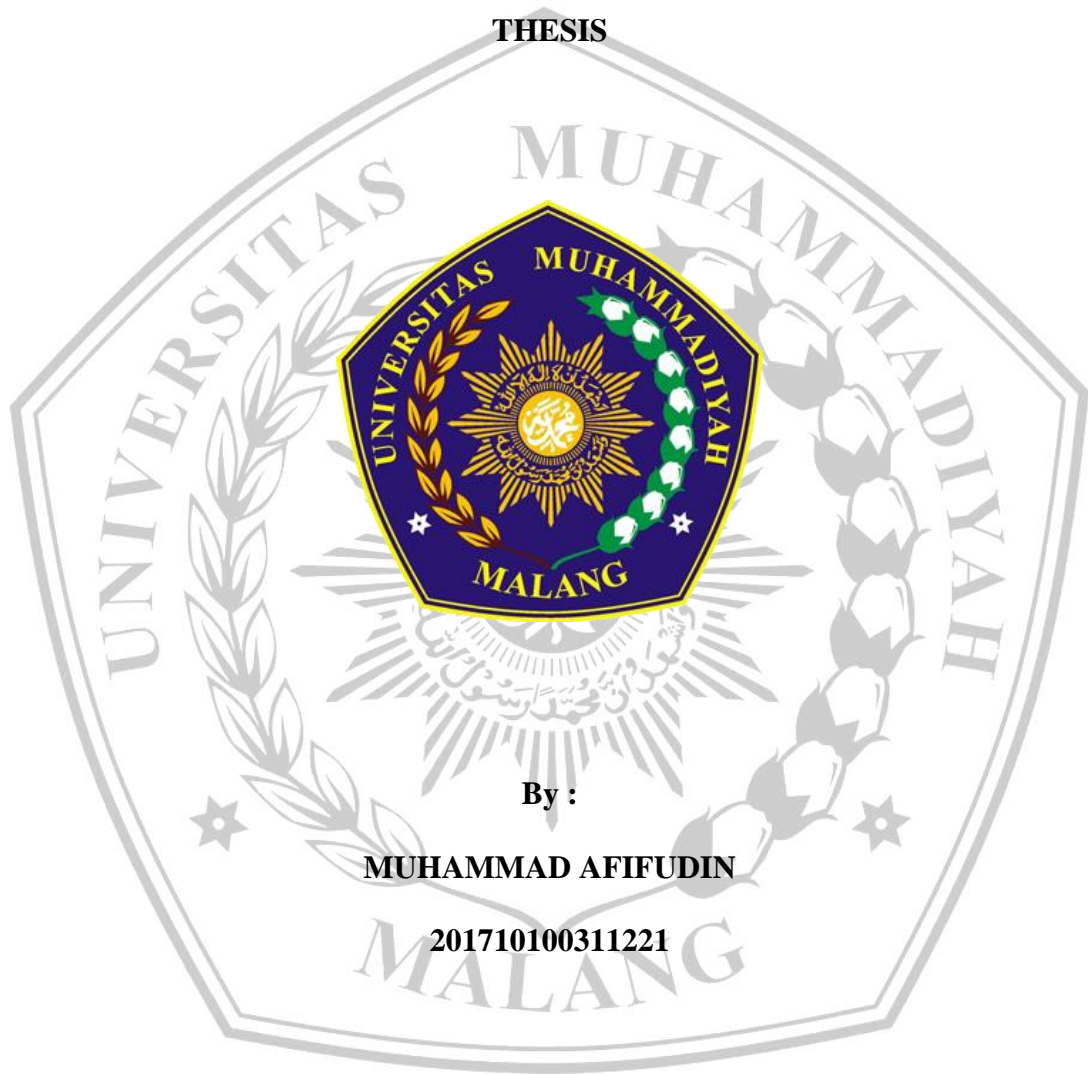


**THE EFFECT OF CULTURAL DIFFERENCES ON STUDENTS'
COMMUNICATION**

THESIS



By :

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2024

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THESIS

**This thesis is submitted to meet one of the requirements to
achieve Bachelor Degree in English Education**



**ENGLISH LANGUAGE EDUCATION DEPARTEMENT
FACULTY OF TEACHER TRAINING AND EDUCATION
UNIVERSITY OF MUHAMMADIYAH MALANG**

2024

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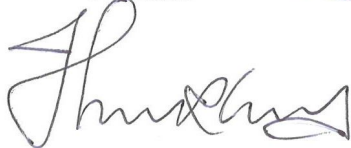
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ABSTRACT

This research was conducted to determine the influence of cultural differences experienced by students outside Malang in terms of communication and how they overcome these effects. In Indonesia there are many cultures, some are accepted by society the others are not. Therefore, students must be able to adapt to new environments and appreciate the culture of the area they live in, especially the way they communicate. Communication is very important to use because it is one of the most effective ways of adapting to cultural differences. This study focuses on communication between students, students outside Malang tend to use different communication types than local students, starting from the tone, gestures, and context. This research uses qualitative-methods and interviews with an observational research, to collect various data samples from students. 5 FLSP students 5 semesters and above have been prepared for this study who come outside Malang and currently studying at the University of Muhammadiyah Malang with various thoughts about the cultural differences they experienced. The results of this research provide valuable insight for student such as learning javanese language more often, tend to use a polite words and low intonation then stay to adapt more longer. As educator continues to explore various possibilities and increase students' ability to adapt and not be afraid to communicate with other people and contribute to the development of students' self-confidence.

Keywords : *Communication, Adapt, Cultural Differences, Effect, Culture*

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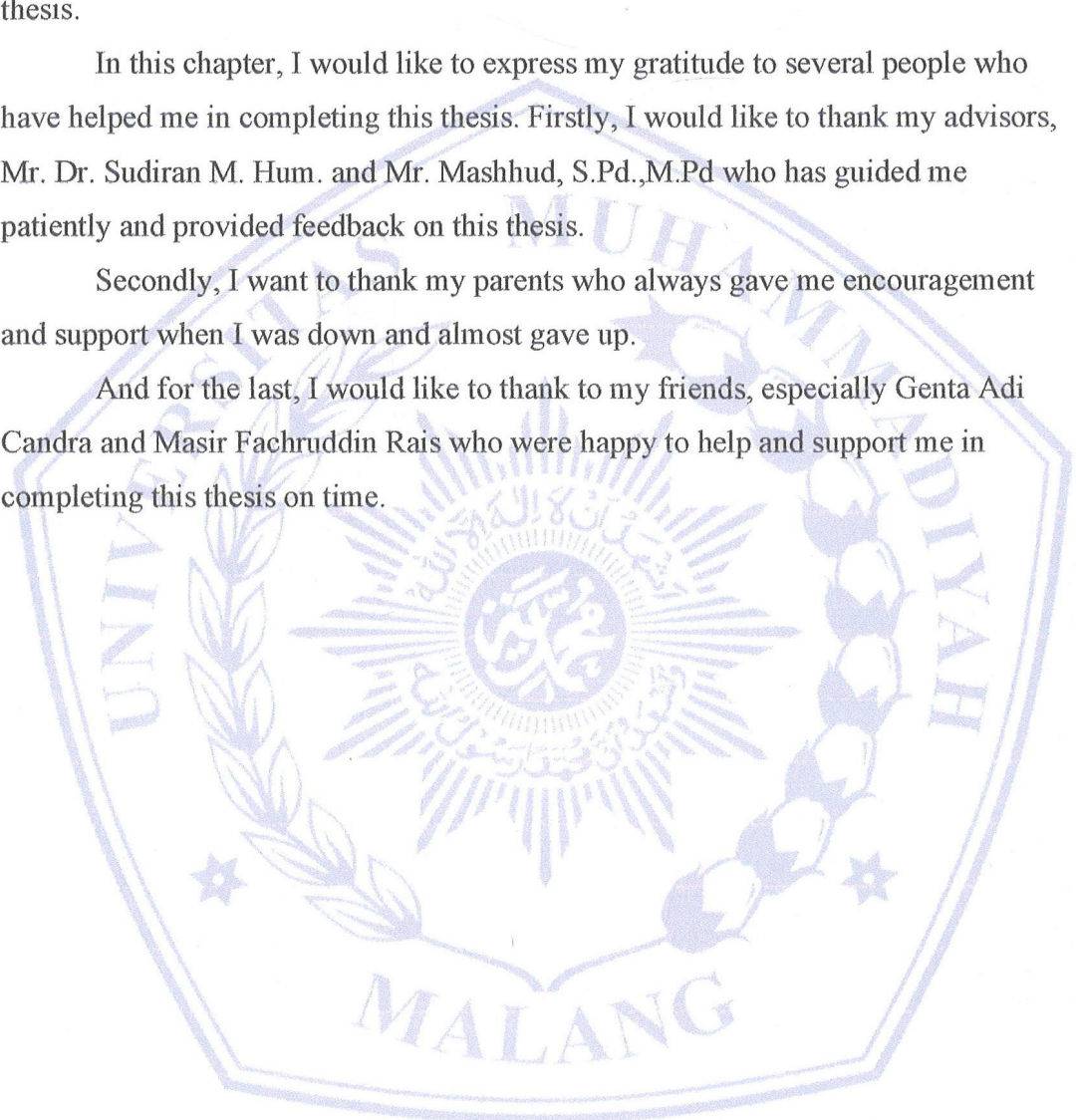
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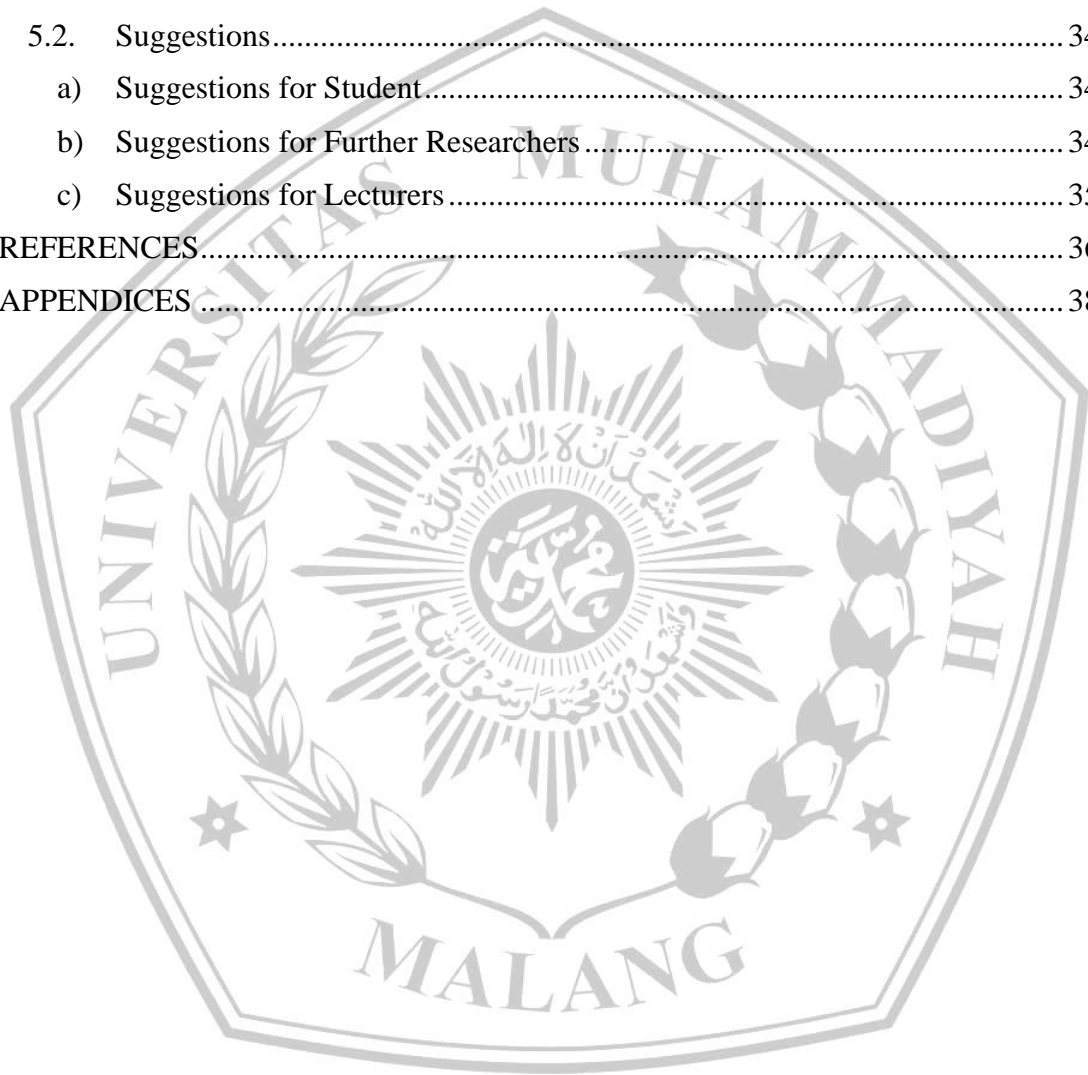
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Muhammad Afifudin

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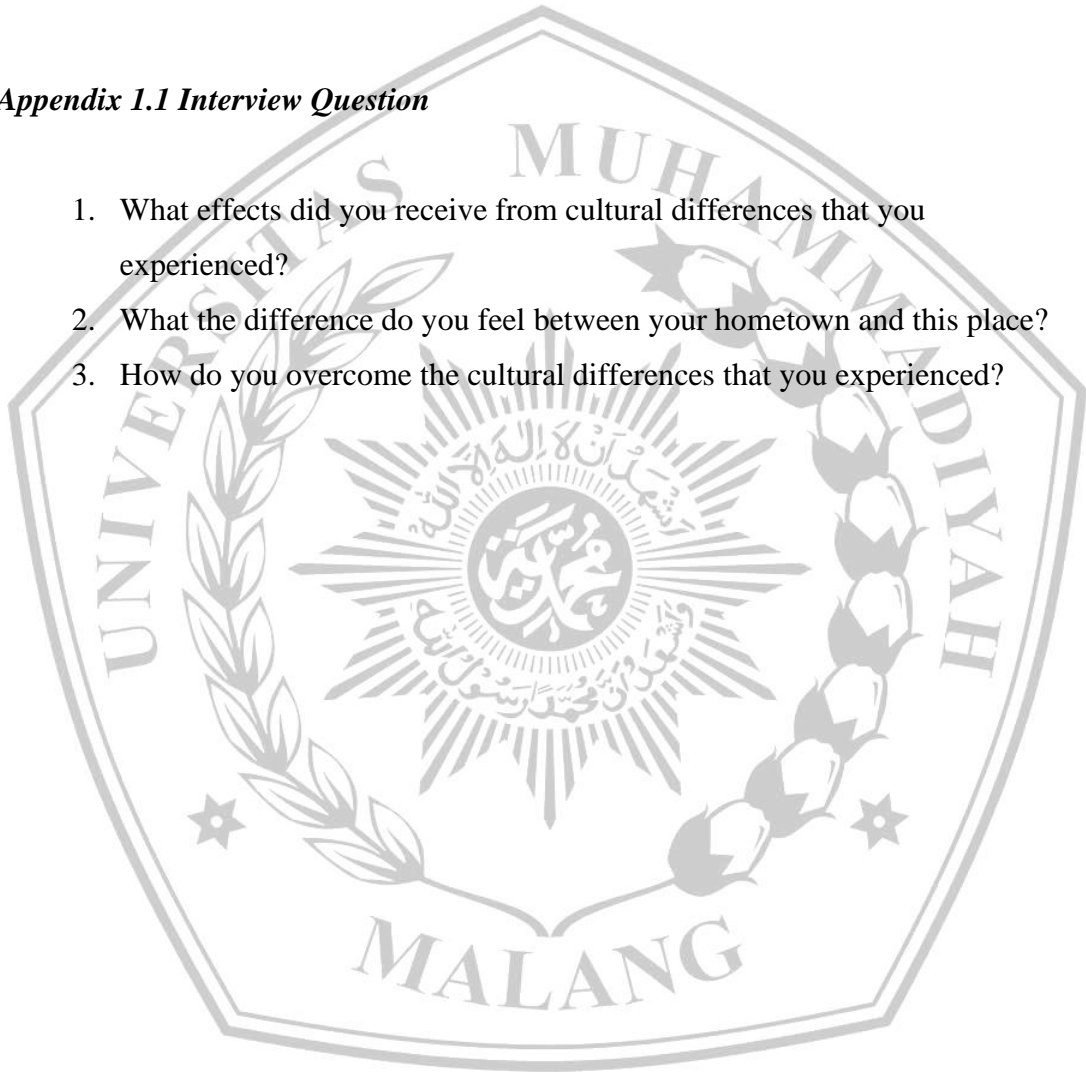
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APPENDICES

Appendix 1.1 Interview Question

1. What effects did you receive from cultural differences that you experienced?
2. What the difference do you feel between your hometown and this place?
3. How do you overcome the cultural differences that you experienced?



Appendix 1.2 Interview Answer

“The cultural differences felt bitter in Medan and in Malang, from food, local culture, and tourism culture. Several place in Malang better than in Medan. However, I prefer Medan’s food because I born at Medan and grow at Medan, so I used to with food at Medan. I like local culture with the royal people, polite, and friendly. At Malang with viscous culture and using Javanese Language because of that I feel shock culture for a moment. I didn’t really feel the negative impact from differences culture, moreover, I got the positive. Like how we meet with new people, how we behave with new people, and how we adaptation with new place.” (MA Respondent 1)

“There’s positive effect I felt from cultural differences. Example, when I talk to my parents I use high intonation and I call them using their name, it’s some habit in my town but different here. In here like those is negative things to do and taboo. I have difficult when talking with people from other my town like my friends from Malang, I have the difficulty in language and the way to socialize with other. The negative effect is misunderstanding between my friends and I am about languages. I overcome my problem by I learning how to socialize in Malang with my friends, people in Malang is easy to socialize so I don’t bother learning until I using all my energy just talk with them using polite words and then they could be your friends.” (GA Respondent 2)

“I felt there’s not all things is bad. I often misunderstanding about communication. I often run into difficulty when talking with other about my accent, because that could be the root of misunderstanding when communication with other even when using Indonesian Language. The negative impact I felt is misunderstanding when I talking

with other in here. My preventing action toward that is I using the polite words and low intonation while talking with people in Malang. It helped me when one of my friends suggesting me with those way it works.” (RM Respondent 3)

“I felt the differences about the price of everything. Example are the ingredients of something, food, and needs every day, it’s cheaper in here, and for Javanese people is more polite and friendly than people form my town. Sometimes I have difficult when talking with people from here, because I can’t understand Javanese Language. I don’t think the negative impact about cultural differences and I felt little strange in here because the different culture. Maybe because I couldn’t completely adapt and still homesick. I think I need to stay here longer.” (YH Respondent 4)

“I think the cultural differences are language, personal character, and other different is food. That’s important. I have difficult in language, because when I talking with other here often using local language and I often misunderstanding in that. Maybe I should learn Javanese Language and speak using it often.” (NN Respondent 5)



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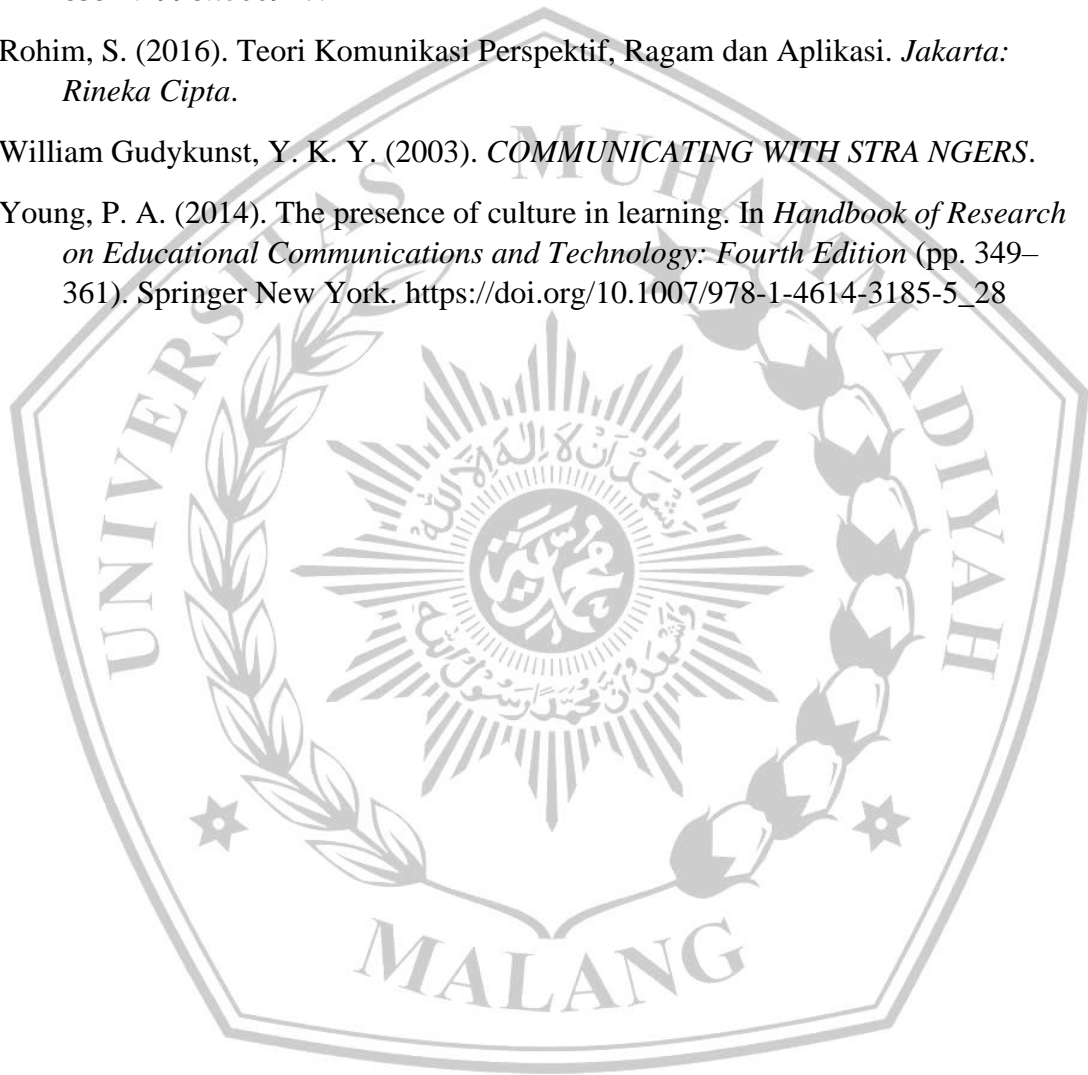
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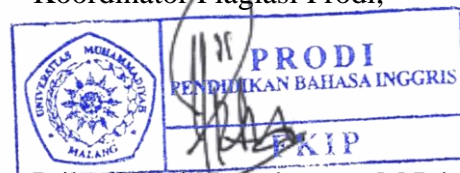
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