LISTENING ANXIETY EXPERIENCED BY LOW ACHIEVERS STUDENTS OF ENGLISH LANGUAGE EDUCATION DEPARTMENT AT UNIVERSITY OF MUHAMMADIYAH MALANG

THESIS



By:

Anisa Mufida Nurjanah 201810100311132

THE DEPARTMENT OF ENGLISH EDUCATION THE FACULTY OF TEACHER TRAINING AND EDUCATION UNIVERSITY OF MUHAMMADIYAH MALANG

2024

Approval

This thesis was written by Anisa Mufida Nurjanah and was approved on january 4, 2024



This thesis was defended in front of the examiners of the Faculty of Teacher

Training and Education of University of Muhammadiyah Malang and accepted as
one of the requirements to achieveSarjana Degree in English Language Education
on Jamuary 4, 2024

Approved by:

Faculty of Teacher Training and Education
University of Muhammadiyah Malang

Dr. Trisakli Hadayani, MM

Examiners:

1. Dra. Erly Wahyuni, M.Si

2. Kharisma Naidi W, M.Pd.

Signatures:

1.

Molon

DEDICATION

In the name of Allah SWT the most gracious the most merciful. The king of the kingthe lord of the world who has given healthy, mercy, and blessing to the writer in finishing this thesis. Without Allah SWT I couldn't stay patient in finishing my final project. With deep gratitude, I dedicated this thesis to; my father, my mother, and all of my family.



DECLARATION OF ORINALITY

I hereby declare that the intellectual content of this thesis is the product of my own work and has not been submitted to any other University or Institution.

I certify that, to the best of my knowledge, my thesis does not infringe upon anyone's copyright nor violate any propriety rights and that any ideas, technique, quotations, or any other material from the work of other people included in my thesis, published or otherwise, are fully acknowledges in accordance with the standard referencing practices.

I also declare that this is a true copy of my thesis, as approved by my thesis committee and the English Language Education Department office.

Malang, January 4, 2024

Anisa Mufida Nurjanah

Listening Anxiety Experienced by Low Achievers Students of English Language Education Department at University of Muhammadiyah Malang

ABSTRACT

Some students feel that it is not easy to learn listening. listening anxiety can be happened not only from internal factors but also can come from external factors. This study aims to know the external factors of listening anxiety experienced by low achiever students of English Language Education Department at University of Muhammadiyah Malang. The research design utilized a quantitative approach, employing close-ended questionnaires as the primary research instrument. The research subjects consisted of 30 students who had failed to achieve the required GPA for their thesis and were enrolled in a listening course. The questionnaire, validated through Pearson correlation analysis, utilized a Likert scale for scoring and demonstrated satisfactory reliability with a Cronbach's Alpha coefficient of 0.716. Data collection involved planning and verifying questionnaire questions, sharing the questionnaire via Google Forms, and analyzing responses using SPSS 25. Data analysis included identifying, transcribing, analyzing, and describing questionnaire results to draw conclusions regarding the external factors causing listening anxiety among low-achiever students. The result of this study shows that low achiever students of English Language Education Department at University of Muhammadiyah Malang have external factors of listening anxiety. There students behavior of repeatedly listening to the audio in an attempt to reduce time, fast-paced speech by English speakers might exceed students ability to keep up and understanding the content, the occurrence of problem preventing the audio from playing smoothly to feel that students' time has been wasted.

Keywords: anxiety, listening anxiety, factor listening anxiety, low achiver students

ACKNOWLEDGEMENTS

Bismillahi rohmani rahim Alhamdulillahi rabbil" alamin.

In the name of Allah SWT the most gracious the most merciful. The king of the kingthe lord of the world who has given healthy, mercy, and blessing to the writer in finishing this thesis. Sholawat and salam are given upon to our Prophet Muhammad SAW. Who has brought us from the darkness to the lightness.

In this opportunity, the sincere from the writer's deepest heart, I realized without support and pray from people around the researcher. I could not finish this thesis. Therefore, I would like to express my gratitude and appreciation especially to:

- Rafika Rabba Farah, S.Pd., M.Ed. as my advisor for his guidance, support helped the researcherto finishing this thesis.
- My father Nahrowi, my mother Hanifah, my sisters Isnie and Fia as my support system. Without their prayer, the writer could not finish thisthesis.
- 3. All my friends always encouraged and support the writes to finish thisthesis.
- 4. Last but not least, I wanna thank me. I wanna thank me for believing in me, I wanna thank me for doing all this hard work. I wanna thank me for having no days off. I wanna thank me for never quitting, I wanna thank me for always being a giver and tryna give more than I receive, I wanna thank me for tryna do more right and wrong. I wannathank me for just being me at all times.

Malang, January 4, 2024

Anisa Mufida Nurjanah

TABLE OF CONTENT

COVER	i
APPROVAL	iii
DEDICATION	iv
TABLE OF CONTENT	vii
CHAPTER I	
INTRODUCTION	
1.1 Research background	1
1.2 Research Problem	4
1.3 Research Objectives	4
1.4 Research Significant	
1.5 Scope and Limitation	
1.6 Definition of Key Terms	5
CHAPTER II	6
REVIEW OF LITERATURE	6
2.1 Listening Comprehension	6
2.2 Anxiety	7
2.2.1 Levels of Anxiety	8
2.3 Listening Anxiety in Language Learning	9
2.3.1 Listening Anxiety Factors	10
2.4 Low Achiever Students	13
2.4.1 The Characteristics of Low Achiever Students	14
2.4.2 Reasons for Low Achiever	14
2.5 Previous Related Studies	16
CHAPTER III	18
RESEARCH METHOD	18
3.1 Research Design	18
3.2 Research Subjects	19
3.3 Research Instrument	19
3.3.1 Questionnaire	19
3.3.2 Validity	20
3.3.3 Reliability	21

3.4 Data Collection
3.5 Data Analysis22
CHAPTER IV23
RESULT AND DISCUSSIONS
4.1 Results
4.3 Discussion
REFERENCES
xviii
APPENDICES
APPENDICES 32

LIST OF APPENDICES

Appendix 1. Research permission letter from ELED major	. 35
Appendix 2. Questionnaire Guideline	. 36
Appendix 3. The score of ELED students	37
Appendix 4. The students answer of the questionnaire	. 38
Appendix 5. The Differentiate between the students' ELED score and	
questionnaire scorequestionnaire score	. 39
Appendix 6. Correlation	40
Appendix 7. Data results from questionnaire analysis	42
A JUNE CONTROL OF THE PARTY OF	



REFERENCES

- Ade Guswita, K., & Sugirin, ; (2021). FACTORS AFFECTING LISTENING ANXIETY OF SENIOR HIGH SCHOOL STUDENTS IN ENGLISH CLASSROOM. *Journal of Applied Linguistics and Literature*), 6(1), 32–45. https://doi.org/10.33369/joall.v6i1.11462
- Ahrens, R. de B., Lirani, L. da S., & de Francisco, A. C. (2020). Construct validity and reliability of the work environment assessment instrument WE-10. *International Journal of Environmental Research and Public Health*, 17(20), 1–19. https://doi.org/10.3390/ijerph17207364
- Aiken, L. R. (1980). Content Validity and Reliability of Single Items or Questionnaires. *Educational and Psychological Measurement*, 40(4), 955-959.
- Aisyah, J. (2017). STUDENTS' READING ANXIETY IN ENGLISH FOREIGN LANGUAGE CLASSROOM. *Journal of English and Education*, *5*(1), 56–63. http://ejournal.upi.edu/index.php/L-E/article/view/9903
- Atmowardoyo, H. (2022). An Analysis of Students' Difficulties in Listening Comprehension at Senior High School. *Journal of Excellence in English Language Education*, 1(4).
- Biagi, Federico., Costa, Patricia., Flisi, Sara., & Pokropek, A. (2018). Low achievers, teaching practices and learning environment. (F. Biagi, Ed.; 1st ed., Vol. 1).
- Burr Eric Haas Karen Ferriere WestEd, E. (2015). *Identifying and supporting English learner students with learning disabilities: Key issues in the literature and state practice*. http://ies.ed.gov/
- Creswell, J. W., & Creswell, J. D. (2018). Research Design; Qualitative, Quantitative, and Mixed Methods Approaches (Megan O'Heffernan, Ed.; 4th ed., Vol. 4). SAGE Publications, Inc.
- Darti, & Asmawati, A. (2017). ANALYZING STUDENTS' DIFFICULTIES TOWARD LISTENING COMPREHENSION Darti. *Rumah Journal UIN Alauddin Makasar*, 3(2), 211–228.
- Faridatul Azmi. (2017). THE EFFECTIVENESS OF USING ANIMATION VIDEO TOWARDS STUDENTS' LISTENING SKILL AT THE SEVENTH GRADE STUDENTS OF SMP AL-KAMAL KUNIR IN ACADEMIC YEAR 2015/2016. Universitas Islam Negeri Sayyid Ali Rahmatullah Tulungagung.
- Field, J. (2008). *Listening in the Language Classroom* (1st ed., Vol. 1). Cambridge University Press.
- Ghefira Azzahra, Z., & Fatimah, F. (2023). Foreign language anxiety and academic achievement: Is there any relationship in between? In *CULTURALISTICS: Journal*

- of Cultural, Literary, and Linguistic Studies (Vol. 7, Issue 2). http://ejournal.undip.ac.id/index.php/culturalistics
- Gilakjani, A. P., & Sabouri, N. B. (2016a). Learners' Listening Comprehension Difficulties in English Language Learning: A Literature Review. *English Language Teaching*, 9(6), 123. https://doi.org/10.5539/elt.v9n6p123
- Gilakjani, A. P., & Sabouri, N. B. (2016b). The Significance of Listening Comprehension in English Language Teaching. *Theory and Practice in Language Studies*, 6(8), 1670. https://doi.org/10.17507/tpls.0608.22
- Giles, G. E., Horner, C. A., Anderson, E., Elliott, G. M., & Brunyé, T. T. (2020). When Anger Motivates: Approach States Selectively Influence Running Performance. *Frontiers in Psychology*, 11, 555302. https://doi.org/10.3389/FPSYG.2020.01663/BIBTEX
- Hasanuddin. (2014). *TEACHING ENGLISH AS A FOREIGN LANGUAGE* (C. M. Sartono, Ed.; 1st ed., Vol. 1). Deepublish.
- Hidayati, A. N., Sari, N., Dewi, N., Nurhaedin, E., & Rosmala, D. (2020). Foreign Language Listening Anxiety in an Academic Listening Class. *J-SHMIC : Journal of English for Academic*, 7(2), 1–9. https://doi.org/10.25299/JSHMIC.2020.VOL7(2).5241
- Iksan, M., Tono Palangngan, S., & Nur, S. (2023). Students' anxiety in learning English writing in higher education. In *Journal of Applied Studies in Language* (Vol. 7, Issue 1). http://ojs2.pnb.ac.id/index.php/JASLhttp://ojs2.pnb.ac.id/index.php/JASL
- Januariza, Y., & Hendriani, S. (2016). STUDENT'ANXIETY IN LEARNING SPEAKING. Proceedings of the Fourth International Seminar OnEnglish Language and Teaching (ISELT-4), 468–474.
- Juan, Y. K., & Chen, Y. (2022). The influence of indoor environmental factors on learning: An experiment combining physiological and psychological measurements. *Building and Environment*, 221, 109299. https://doi.org/10.1016/J.BUILDENV.2022.109299
- Keiler, L. S. (2018). Teachers' roles and identities in student-centered classrooms. *International Journal of STEM Education*, 5(1), 1–20. https://doi.org/10.1186/S40594-018-0131-6/FIGURES/2
- Laeha, M., & Laohawiriyanon, C. (2020). English Listening Comprehension Difficulties of High and Low Proficiency Learners. *Journal of Education, Prince of Songkla University, Pattani Campus*, 33(1), 45–64.
- Muslem, A. (2021). An Analysis on Factors That Influence Students' Anxiety in Speaking English. *Research in English and Education (READ)*, 6(1), 9–22.

- Nurkhamidah, N. (2020). EXPLORING FACTORS CAUSING LISTENING ANXIETY ON GENERATION Z STUDENTS. *Acitya: Journal of Teaching and Education*, 2(2), 141–151. https://doi.org/10.30650/AJTE.V2I2.1386
- Otair, I., & Abd Aziz, N. H. (2017). Exploring the Causes of Listening Comprehension Anxiety from EFL Saudi Learners' Perspectives: A Pilot Study. *Advances in Language and Literary Studies*, 8(4), 79. https://doi.org/10.7575/aiac.alls.v.8n.4p.79
- Samperio, N. (2019). Profile: Issues in Teachers' Professional Development. *Profile: Issues Teach. Prof. Dev*, 21(1), 75–89. https://doi.org/10.15446/profile.v21n1.68246
- Sari, N., & Fithriyana, R. (2019). Exploring EFL Students' Problems in Listening Comprehension. *JEES* (*Journal of English Educators Society*), 4(1), 47–52. https://doi.org/10.21070/jees.v4i1.1722
- Shahjahan, M., Rumana Ahmed, K., Al Hadrami, A., & Hossain, S. (2021). Factors influencing poor academic performance among urban university students in Bangladesh. *International Journal of Evaluation and Research in Education* (*IJERE*), 10(4), 1140–1148. https://doi.org/10.11591/ijere.v10i4.21158
- Ströhle, A., Gensichen, J., & Domschke, K. (2018). The Diagnosis and Treatment of Anxiety Disorders. *Deutsches Ärzteblatt International*, 115(37), 611. https://doi.org/10.3238/ARZTEBL.2018.0611
- Sugiyono. (2017). Metode Penelitian Kuantitatif, dan Kualitatif. Cv. Alfabeta.
- Sukmawati, Sudarmin, & Salmia. (2023). *DEVELOPMENT OF QUALITY INSTRUMENTS AND DATA COLLECTION TECHNIQUES*. 6(1), 119–124. http://journal.unpak.ac.id/index.php/
- SÜRÜCÜ, L., & MASLAKÇI, A. (2020). VALIDITY AND RELIABILITY IN QUANTITATIVE RESEARCH. *Business & Management Studies: An International Journal*, 8(3), 2694–2726. https://doi.org/10.15295/bmij.v8i3.1540
- Trismasari, M., & Rosnija, E. (2016). FACTORS INFLUENCING ENGLISH LISTENING DIFFICULTIES. *Jurnal Untan*, 2(2), 1–12.
- Ursachi, G., Horodnic, I. A., & Zait, A. (2015). How reliable are measurement scales? External factors with indirect influence on reliability estimators. https://doi.org/10.1016/S2212-5671(15)00123-9











PENDIDIKAN BAHASA INGGRIS

english.umm.ac.id | b.inggris@umm.ac.id

LEMBAR HASIL CEK PLAGIASI

Koordinator Plagiasi Program Studi Pendidikan Bahasa Inggris FKIP UMM menyatakan bahwa:

: Anisa Mufida Nurjanah *Nama

: 201810100311132 *NIM

Bagian Skripsi (CHAPTER)	Prosentase Hasil Kesamaan
CHAPTER I Introduction	2%
CHAPTER II Review of Related Literature	0%
CHAPTER III Research Method	18%
CHAPTER IV Findings and Discussion	7%
CHAPTER V Conclusion and Suggestions	4%

Berdasarkan prosentase hasil uji kesamaan, dapat disimpulkan bahwa hasil deteksi plagiasi telah memenuhi syarat dan ketentuan yang telah diatur pada Peraturan Rektor No. 2 Tahun 2017.

Malang, 12 Januari 2024

Koordinator Plagiasi Prodi,



PRODI



Visi: Menyelenggarakan pendidikan dan pengajaran Bahasa Inggris yang berbasis pada teori pembelajaran constructivism dan intercultural communication