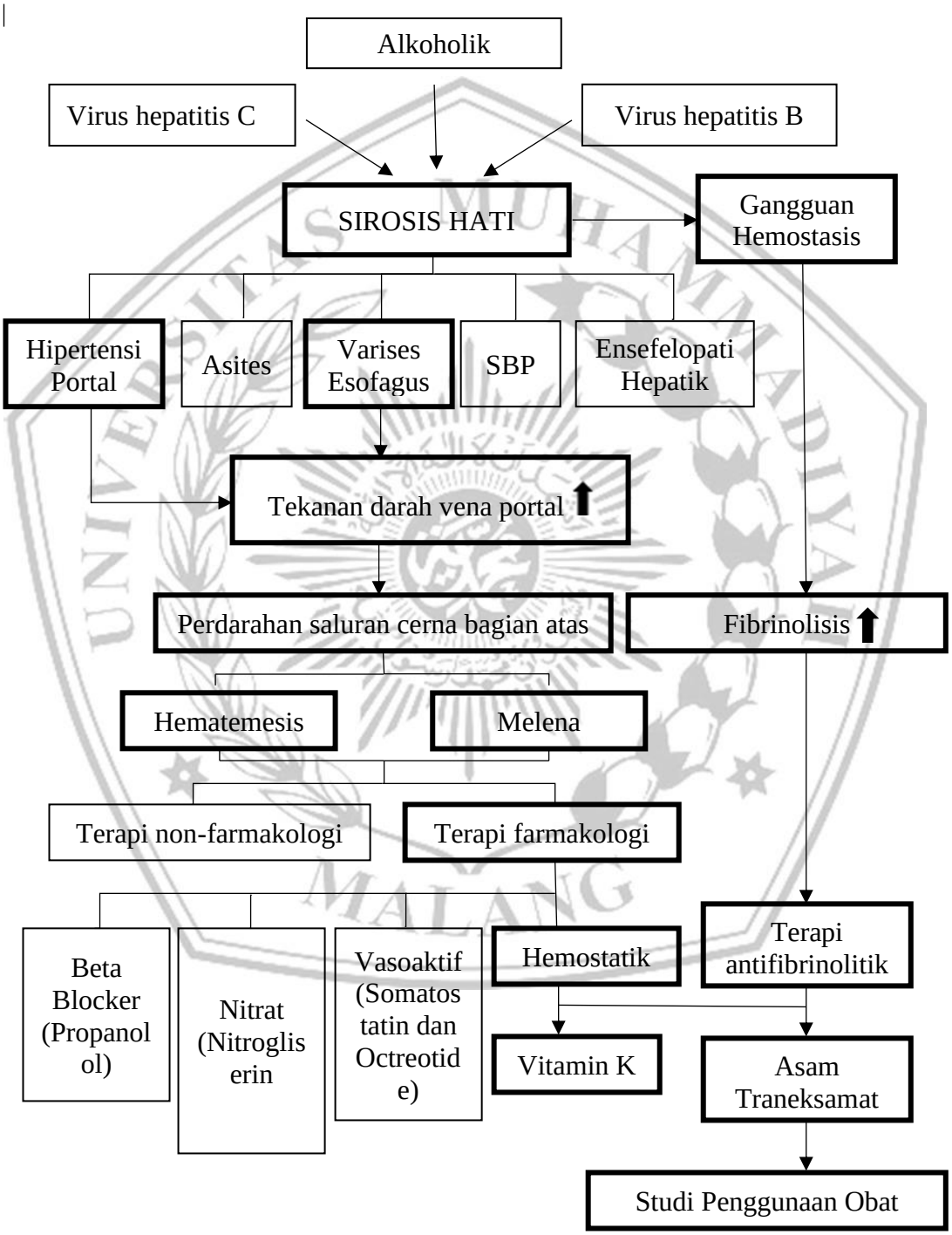
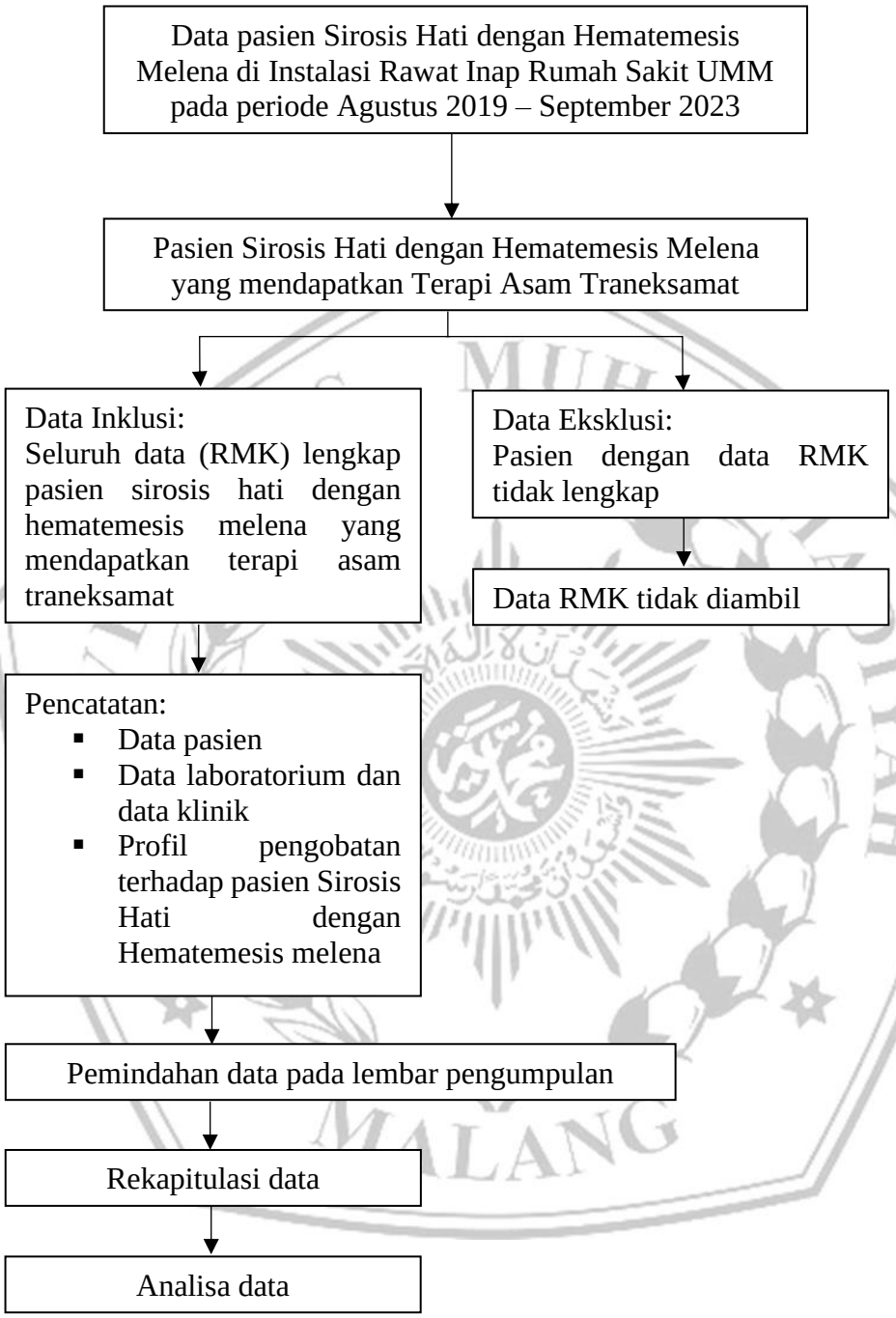
BAB III

KERANGKA KONSEPTUAL

3.1 Kerangka Konseptual



3.2 Kerangka Operasional