

**AN ANALYSIS OF STUDENTS' ETHICS IN COMMUNICATING WITH LECTURERS
VIA WHATSAPP**

THESIS



By:

Wahyu Sya'ba

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**ENGLISH LANGUAGE EDUCATION DEPARTMENT
FACULTY OF TEACHER TRAINING AND EDUCATION
UNIVERSITY OF MUHAMMADIYAH MALANG**

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THESIS

**This thesis is submitted to meet one of the requirements to achieve a Sarjana Degree in
English Language Education**



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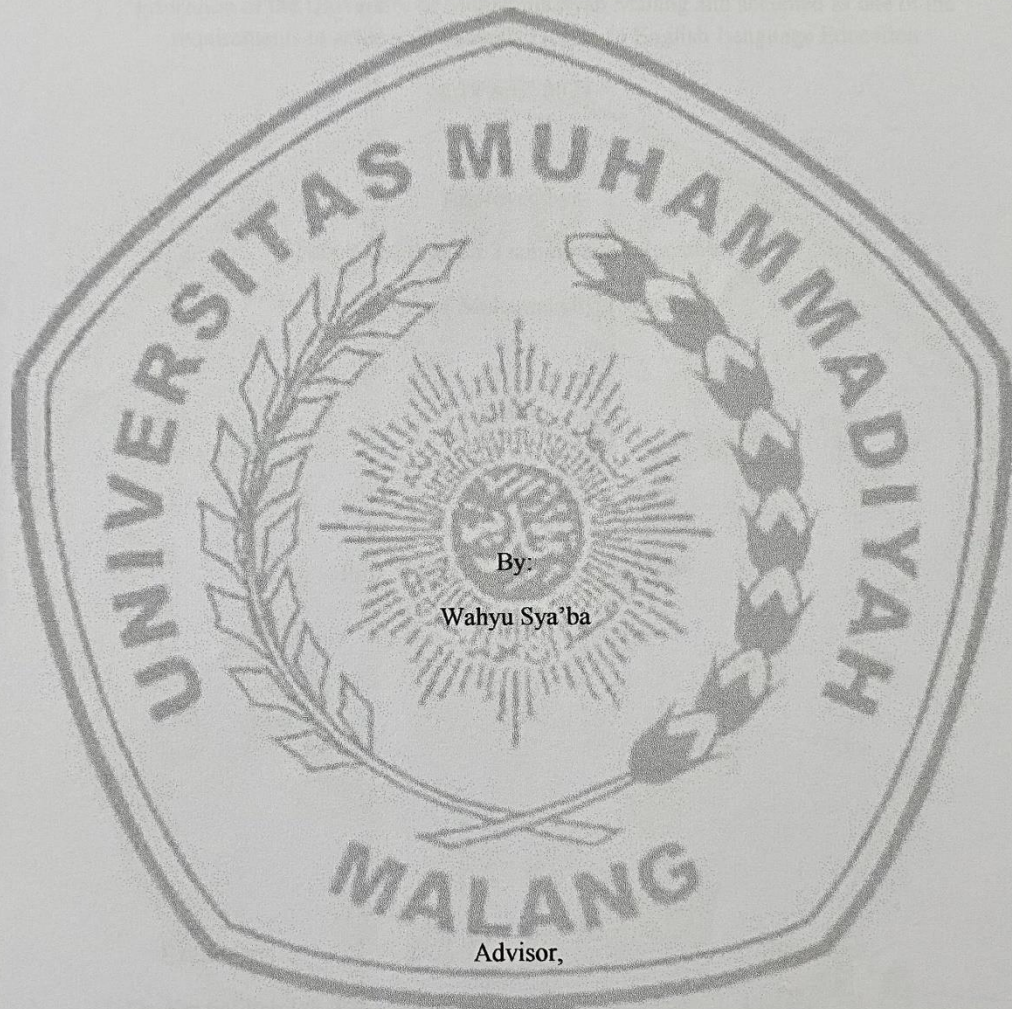
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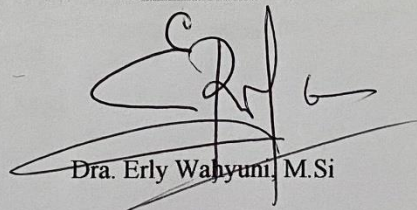
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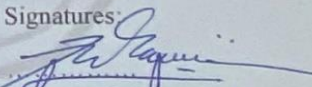
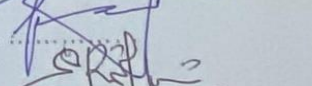
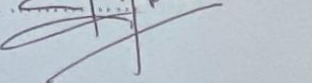


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MOTTO

“Kesuksesan tidak datang dengan mudah, tapi melalui kerja keras, tekad yang kuat, dan ketekunan yang tiada henti”

-B.J. Habibie-

Allah tidak mengatakan hidup ini mudah.
Tetapi Allah berjanji, bahwa sesungguhnya bersama kesulitan ada kemudahan.
(QS. Al-Insyirah : 5-6)

Dan satu lagi,
Allah tidak membebani seseorang melainkan sesuai dengan kesanggupannya.
(QS. Al-Baqarah : 286)



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AN ANALYSIS OF STUDENTS' ETHICS IN COMMUNICATING WITH LECTURERS VIA WHATSAPP

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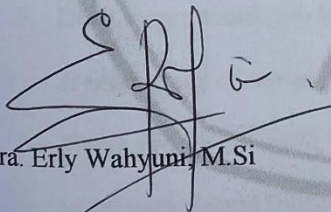
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ABSTRACT

This study investigates the dynamics of student-lecturer communication on WhatsApp, focusing on the types of messages sent and the patterns and etiquette of students when interacting with lecturers on WhatsApp. Utilizing an online survey method, 48 participants completed a questionnaire via Google Forms. The findings reveal that most students use WhatsApp primarily for academic purposes, maintaining a formal and respectful tone. A significant portion of students believe that ethical communication enhances the support and guidance they receive from lecturers. However, experiences with timely and helpful responses vary, indicating the need for consistent communication practices. Ethical concerns, such as message appropriateness and privacy, are common, underscoring the importance of clear communication guidelines.

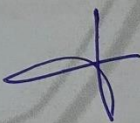
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