A CODE MIXING USED BY LAUNDRY DEPARTMENT STAFF IN PLAZA HOTEL SURABAYA

Keywords: Code mixing, Influence, Laundry Staff, Plaza Hotel

Code mixing is the change of one language to another within the same utterance or in same oral/written text. The objective of this research is to describe a code mixing used by Laundry Department staff in Plaza Hotel Surabaya. Besides, it is also intended to know the factors which influence the use of code mixing used by laundry staff in Plaza Hotel Surabaya. This study used descriptive qualitative design to know the code mixing used by staff laundry in Plaza Hotel Surabaya, and the factors which influence the staff to use code mixing during their communication. The instruments used were observation and documentation as the material analysis. They were also completed with cassette and tape recorder as the tool to collect the data. The findings of research showed that there were 46 word-codes mixing and 15 phrase-codes mixing in Indonesian-English used by Laundry Department staff in Plaza Hotel Surabaya. Besides, it was also found that the factors which influenced the staff to use code mixing covered participant, situation, content of discourse and function of interaction. The participants included language preference, socioeconomic status, occupation, and intimacy. The situation included location or setting, degree of formality and degree of intimacy. The content of discourse included topic of conversation. And the function of interaction included: to raise status and to request or command.