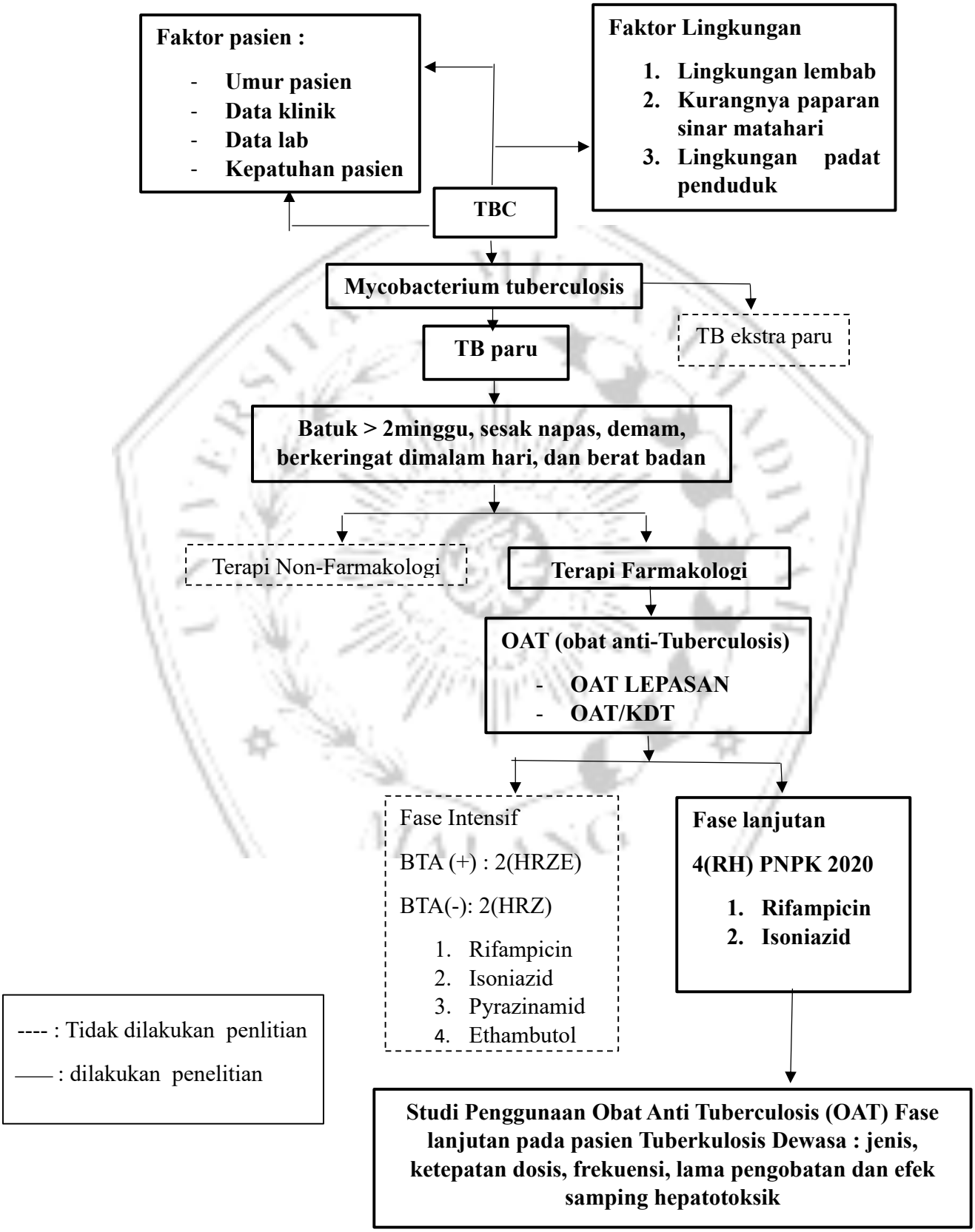
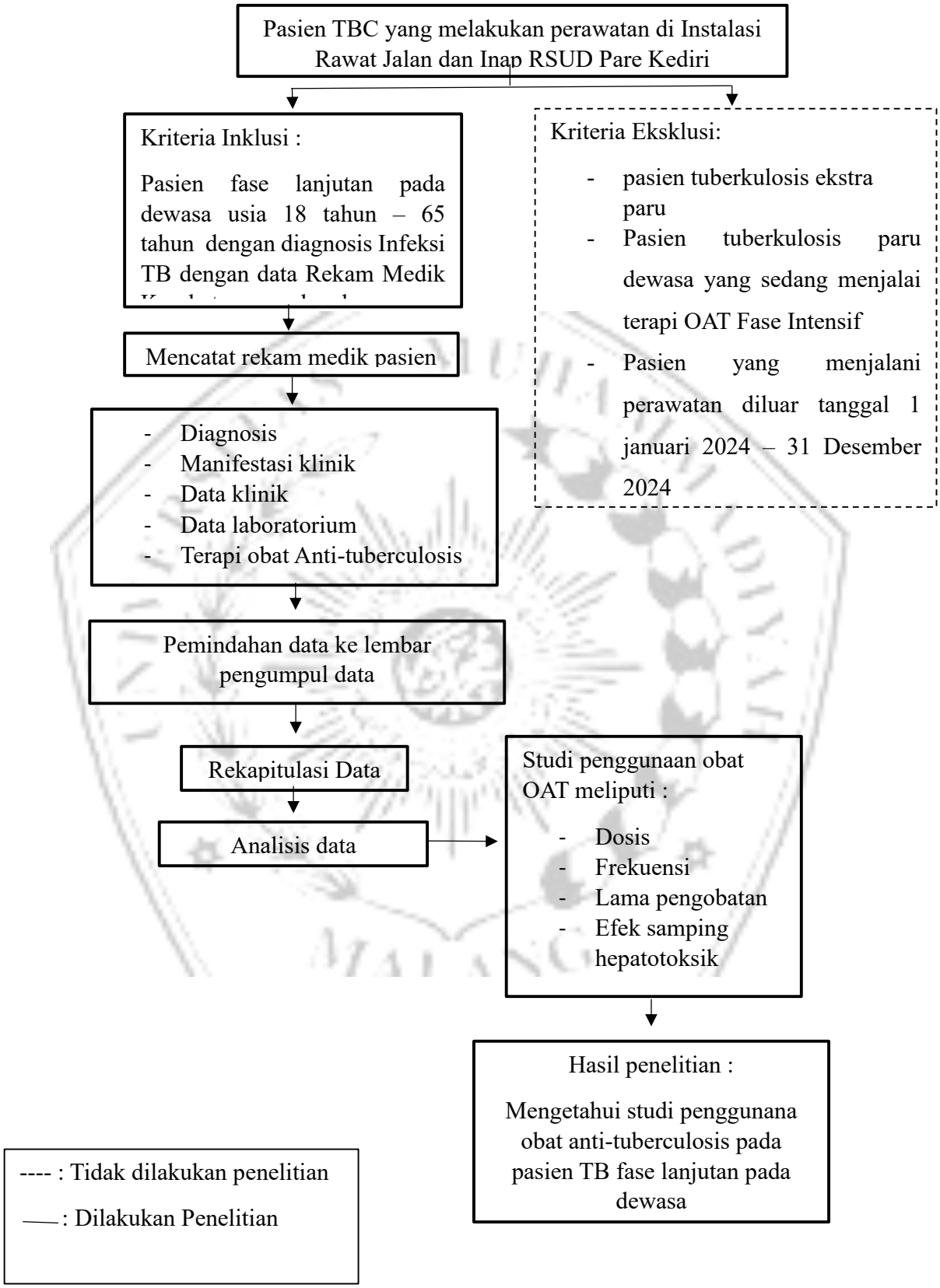
BAB III
KERANGKA KONSEPTUAL

3.1 kerangka Konseptual



3.2 kerangka Operasional