THE PSYCHOLOGICAL PROBLEMS FACED BY STUDENTS OF SPEAKING CLASS ENGLISH DEPARTMENT UNIVERSITY OF MUHAMMADIYAH MALANG

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English

Dibuat: 2009-07-17, dengan 7 file(s).

Keywords: psychological problem, speaking

ABSTRACT
From four skills which are learned such as listening, speaking, reading and writing, the most important skill is speaking. Some students have psychological problems in communication. Based on the consideration above, it is important to analyze the psychological problems faced by the students of speaking 2 class English Department at University of Muhammadiyah Malang and to solve the problems. This study used descriptive qualitative research because it was intended to obtain information related to psychological problems faced by the students and how they solve those problems. The population of this study was second semester of English Department in speaking 2 class. Thirty students were taken as the sample by using random sampling. The data of psychological problems were obtained from of observation and interview. After analyzing the data, it was found that the students faced four psychological problems, they were: inhabitation (36.6%); in this case, the students were worried making mistake and fearful of criticism when they spoke English in the class because their English was not appropriate. Other problems were nothing to say (16.6%), in this case, the students did not have ideas to express. The third was low or uneven participation (23.3%); the students’ participation was not equal. The last was mother tongue use (23.3%); the students used their English sentence-both of speaking and writing by using Indonesian sentence pattern. Based on the problems above, the solutions of those problems were they should master basic element of speaking namely, vocabulary, grammar, and pronunciation and should motivate themselves to grow their self-confident. It can be concluded that the students who joined speaking 2 class still faced psychological problems in speaking 2 class. It was because they did not master basic elements of speaking and have not self-confident.